



FAQ: Chessington to Kingston cable replacement



What works are taking place?

- UK Power Networks is working with utilities service provider JSM Group to bring an underground power supply from Chessington substation to the Kingston substation.

A continuous track of excavation works will be dug out and reinstated in small 50-100m work areas to allow for new pipes to be installed in the ground. These areas will be quickly reinstated and put back into normal road operation and the works will continue onwards. Once this work is complete, small excavations will be opened up at 500-600m intervals along the track to allow cables to be pulled into the pipes and connected together creating one long cable of 11km.

What have you done to reduce the disruption of the works?

- We are working closely with the London Borough of Kingston upon Thames Street Works team and JSM Group to set up temporary measures to manage traffic along these routes to minimise disruption to residents and road users. Alternative routes will always be available and will be indicated via diversion signs along the route and residents will be able to access their properties and local businesses as usual.

A member of the team will always be available on site while during the work hours from 7.30am till 16.00pm for residents to speak to with any questions regarding the works or the diversions that have been put in place.

Will works disrupt waste and recycling collections?

- The works will not disrupt any waste and recycling collections. We have created areas for vehicles to pull in to collect waste and recycling according to usual schedules.

How will emergency vehicles get through the closed roads?

- We have engaged with all the local emergency services ahead of all road closures. We've addressed any concerns, and all parties are aware of our plans so that any route changes are factored into emergency routes.

How are you informing the local and wider community?

- All residents who will be immediately affected by the closures have been contacted via letter and we have also engaged with local businesses before commencing any work.

Where can I find out more information?

- If you have any queries, please our head office on 0800 035 0708, who will put you through to the right department.